

Abuse/Neglect/Exploitation

**The Long Term Care Ombudsman Program**

*Serving: Allen, Auglaize, Hancock, Hardin, Mercer, Putnam, and Van Wert Counties*

- Offers a voice to senior citizens and those with disabilities, often when no one else is available to take a stand to protect their rights.
- Investigates residents' rights violations in nursing homes, assisted living facilities, adult care homes, and to home health recipients utilizing creative strategies to gain client directed resolutions.
- The staff of two covers seven counties, encompassing 1,583 square miles, 141 facilities and agencies, and over 5,600 nursing beds.
- Offers advocacy and information to the entire community regarding issues of importance affecting our senior and disabled neighbors. Topics vary and can be as serious as recognizing elder abuse, neglect, anti exploitation, or how to choose a nursing home, or explaining the difference between Medicaid and Medicare.
- Provides input to state and federal legislators in an effort to garner support and influence directives involving senior issues.
- Accepts applications, from volunteers, to assist in service provision. Successful volunteers will be trained to handle basic incoming calls and provide clients an assurance that their issue will be addressed in a timely manner. Anyone interested in pursuing this rewarding volunteer opportunity should contact the Program Director at 419-222-0563 or 1-800-653-7778.
- Contributions through endowments, planned giving, and program sponsorship is also available. Donations and inquiries may be sent to LTCOP 3103 West Elm Street, Lima, Ohio 45805-2516.

**Hancock County J.F.S. Adult Protective Services**

7814 CR 140  
Findlay, OH 45840

Phone: (419)422-0182 ex 302  
Fax: (419) 422-1081

Hotline: 1-800-228-2737

Services Provided:

- Investigates reports of potential adult abuse, neglect, self neglect, and exploitation
- Case management services
- Home visits

## **Open Arms**

401 W. Sandusky St.  
P.O. Box 496  
Findlay, OH 45840

Phone: (419) 420-9261  
Fax: (419) 423-7219

Hours: Monday thru Friday, 8:00am-5:00pm

Hotline: (419) 422-4766

### Services Provided:

- Outreach Group & Individual support
- Rape services
- Harmony House
- Batterers Intervention
- Residential Program
- Legal Advocacy
- Children's Programs
- HANDICAP ACCESSIBLE

## **Aging Services**

### **Ohio Department of Aging**

50 W. Broad St. 9<sup>th</sup> Floor  
Columbus, OH 43215-3363

Phone: (614)466-5500

Hours: Monday-Friday, 8:00am-5:00pm

Email:  
[www.goldenbuckeye.com](http://www.goldenbuckeye.com)

### Services Provided:

- General aging information
- Golden Buckeye Program 1-800-422-1976
- State Long Term Care Ombudsman 1-800-282-1206
- Title and Senior Employment 1-877-632-7827
- Allocate federal & state funding to PSA Agency on Aging

### **PSA 3 - Agency on Aging**

892-A S. Cable Rd.  
Lima, OH 45805

Phone: (419)222-7723

Hours: Monday -Friday, 8:00am-4:30pm

Hotline: 1-800-653-7277

### Eligibility Requirements:

Eligibility varies depending upon the program. Call 1-800-653-7277 for a free in-person assessment.

Services Provided:

- Passport provides in home services
- Care Choice Ohio provides information on options & community services
- Care Coordination/Managed services
- Alzheimer's and Related Disorders Respite Program
- National Family Caregiver Program
- Independent Living Program for the visually impaired
- Residential State Supplement (RSS)
- Nutritional Meals both home delivered & at meal sites
- Adult Foster Home Certifications
- Emergency Home Repair Program
- Information and assistance Program
- Pre-Admission Review
- HANDICAP ACCESSIBLE